**ALLAN GERALD, WESONGA**

**PERSONAL DETAILS**

**Home Address:** Box 2788-50100, KAKAMEGA

**Mobile Phone No:** +254 722 568 271 **E-mail Address:** allanwesonga@gmail.com

**Date of birth:** 10th August 1988  **ID. NO**.**:**  26128003

**Nationality:** Kenyan **Languages:** English & Swahili

**Box:** 8665-00200, NRB

**SUMMARY OF QUALIFICATIONS AND SKILLS**

**Professional Qualifications:** CCNA, System Programming

**Under graduate:** B.Sc. in Computer Science (2008-2012)

 Second Class Degree Honors (Upper Division)

 **Technical:** Data Recovery (Advanced)

 Computer and system maintenance (Advanced),

 Helpdesk Support (Advanced), Network Administration (Intermediate)

**Languages:** English (Fluent), Kiswahili (Fluent)

**Misc:** Clean Driving License

**EDUCATION**

**2008-2012:** **Jomo Kenyatta University of Agriculture and Technology (JKUAT)**

 *BSc. Computer Science, Second Class Degree Honors* ***(Upper Division)***

**2003-2006: Booker Academy**

 *Kenya Certificate of Secondary Education,* **Mean Grade: *A (Plain)***

**WORK EXPERIENCE**

**March 2013-December 2014: IT Sales and Support Person (volunteer)-Broadwings Technologies**

* Managed telephone systems and office equipment
* Carried out hardware and software maintenance and maintained data integrity: antivirus software management, backup and recovery operations
* Performed network cabling and managed active devices
* Prepared and generated system analysis reports
* Compiled lists of prospective client businesses using trade directories and other sources
* Acquired and updated knowledge of employer's and competitors' goods and services
* Visited regular and prospective client businesses to establish and act on selling opportunities
* Assessed customers' needs and explained the goods and services which met their needs
* Promoted employer’s ICT goods and services to existing and prospective clients
* Quoted and negotiated prices and credit terms, and completed contracts and recorded orders.
* Arranged delivery of goods, installation of equipment and the provision of services
* Reported to sales management on sales made and the marketability of ICT goods and services
* Followed up with clients to ensure satisfaction with ICT goods and services purchased, arranging modifications and resolving any problems arising

**Sept 2011-Jan 2012: Intern, Lake Victoria North Water Services Board (LVNWSB)**

* Acted as a helpdesk support person for the company**.**

**April 2010-Sept 2010: Intern, Dedan Kimathi University of Technology (DEKUT)**

* Established the university’s Local Area Network and configured component hardware.

**AWARDS**

**AWARDS RECEIVED**

* **Professional:** Awarded most hardworking intern 2011 (LVNWSB)
* **Sports:** Captain of Table Tennis Team (DEKUT)
* **Obligation:** Awarded tax compliance certificate (KRA)
* **Obligation:** Awarded HELB clearance form (Higher Education Loans Board)
* **Integrity:** Cleared by Ethics and Anti-Corruption Commission

**POSITIONS OF RESPONSIBILITY / LEADERSHIP ROLES**

**March 2013: Deputy Presiding Officer:** Assisted the presiding officer at the polling centre.

 **IEBC**

**Sep 2009-2011:** **Captain, Table Tennis:** Prepared the team for inter-university competitions

 **DEKUT**

**March 2013-2014:** **Team Leader:** Coordinated repair and maintenance of client-machines,

 **Broadwings Technologies**

**EXTRACURRICULAR ACTIVITIES**

**University Clubs:** Catholic Association, IT Club, Table Tennis Union

**Sports:** Table Tennis, Hockey, Badminton

**Hobbies:** Debating, Programming, Doing Voluntary service, Networking, Reading

**AVAILABILITY**

Immediately

**REFEREES**

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| --- | --- | --- |
| Mr. Dennis Nyongesa | Mr. Jimmy Wanyama | Mr. Patrick Githu |
| ICT Officer, LVNWSB | Broadwings Technologies | Chairman, School of IT, Dedan Kimathi Univertsity |
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