General Manager

Metropol Technologies Limited (MTL)

Classification: Senior Management

Reports to: Group Managing Director

JOB DESCRIPTION

Job Summary/Objective

Responsible for achieving profitability and growth in producing technology products and solutions for internal and external customers use.

Duties and Responsibilities

1. **Routine work:**

   a) Implementing group strategic plan to achieve growth and profitability for the subsidiary and the group.
   b) Taking overall responsibility for system development, with a focus of achieving for Metropol, and customers cutting edge competitive advantage, high quality of service and increased profitability.
   c) Manages the complete development life cycle of Metropol software systems; including gathering requirements, software development, testing, and implementation, user follow up and support.
   d) Identifying and using latest technologies in system development
   e) Responsible for continuously communicating values, strategies, and objectives of the organization
   f) Providing research and makes recommendations on software products and services in support of procurement and development efforts.
   g) Evaluating department and individual team performance and recommending appropriate intervention strategies.
   h) Responsible for planning, and allocating both technology and human resources to the different projects to achieve speed of service and quality in project completion
   i) Lead all projects in the subsidiary with a focus on high productivity.
   j) Overseeing and directing all administrative functions to achieve high customer satisfaction and smooth flow of work.

k) Formulating and enforcing functional policies, procedures and standards to control quality and quantity of work.
l) Leading teams to achieve high motivation and morale of the employees.
m) Review internal and external market information/feedback so as to identify new opportunities to increase the number of solutions to be designed and developed.
n) Oversees the review and analysis of existing applications' effectiveness and efficiency, and develops strategies for improving or leveraging these systems so as to respond and meet customer needs
o) Accomplishing subsidiary objectives by establishing plans, budgets, and results measurements;
p) Reviewing and reporting on progress in systems development

q) Maintaining quality service by establishing and enforcing organization standards.
r) Assumes other duties and responsibilities as assigned

Required Education and Experience

- Bachelors' degree in I.T preferably in Software Engineering.
- Masters degree will be an added advantage
- 5 years experience in Software Development with at least 3 years experience in managing Software Development Teams
- 3 years experience in Project Management with accreditation (PRINCE2, PMP)

Competencies/Proficiencies expected:

- Demonstrated proficiency development in the front, middle, and back end tiers
- Business Acumen.
- Demonstrated Proficiency in SQL and the ability to model database (oracle, MySQL
- Proficiency in the use of at least one high-level language (Java, Python) and at least one low level language (C, C++)
- Demonstrated proficiency with the web stack (html5, css3, javascript, ajax, REST)
- Proficiency with responsive design methodologies and libraries
- Experience and familiarity with open source tools, databases, and libraries
- Understanding of Information Security and Business Continuity

- Innovative and creative, with a concise, precise and effective approach to problem solving and the ability to develop, deliver and evaluate brilliant ideas founded on rocksolid strategic thinking
- Business Acumen.

- Communication Proficiency – written and verbal

- Negotiation skills.

  People management
- Time management
- Analytical Skills

Supervisory Responsibility

The role is responsible for the overall direction, coordination and evaluation of direct reports and for carrying out supervisory responsibilities in accordance with the organization's policies and applicable laws.

Position Type/Expected Hours of Work
This is a full-time position. Standard days and hours of work are Monday through Friday, 8:00 a.m. to 5 p.m.

Travel
Occasional regional travel is expected with this position.

*Interested candidates should send their applications to hr@metropol.co.ke with the subject heading as **GM-MTL** by Monday 19th September, 2017.*