**VACANCY**.

KENIC is an Internet non-profit organization aimed at managing and operating the .ke ccTLD. We are seeking an I.T. intern who will be reporting to the Technical Manager  for a duration of three (3) months.

*Minority groups are encouraged to apply.*

**Role:**

The Technical Intern will provide technical support services in the office in liaison with the Technical Manager.

**Duties and Responsibilities:**

1) Prepare daily reports
2) Monitor and action on the ticketing system promptly and on a daily basis.
3) Monitor the network and Internet connection.
4) Provide  employees with I.T. assistance.
5) Answer client technical calls.
6) Assist in the registration of new Registrars.
7) Any other duties that may be assigned by the Technical Manager.

**Qualifications and Experience:**

1) A diploma in I.T or BSc degree (I.T., Computer Science and any other I.T. related field). Networking knowledge, Linux, programming and database skills would be desirable.

2) Committed, innovative and creative, team player, analytical, good communication skills (both oral and written), good at decision making, initiative taking, results-oriented.

Interested applicants are requested to submit their CVs including contact details and a cover letter on or before March 13th 2013 to: ***admin@kenic.or.ke*** or ***internship@kenic.or.ke***