

VACANCY: ICT INTERN SUPPORT

Applications are invited for an **ICT Intern** to be attached to the infrastructure support section.

The applicants should be willing to work on a **three month** contract which is renewable only once based on suitability of the candidate for employment.

The principal job tasks are as follows: -

- Provide first level support to users
- Resolution of user support requests and incidents
- Provide hardware and software systems support to the WAN users.
- Installation, configuration and maintenance of LAN/WAN systems and devices
- Prepare and conduct end-user training as may be required.
- Operation of a help desk system

The ideal candidate will have the following minimum attributes: -

- Diploma or Degree in Computer Science or related field; aged not more than **30 years**
- Certification in Cisco CCNA will be an added advantage
- Knowledge of, but not limited to Microsoft Windows Servers Setup and Configurations, Microsoft Office Applications, Office 365 Cloud Applications and Virtualization
- Knowledge of a **programming language .NET** will be an added advantage.
- Prior experience of supporting users will be an added advantage

The successful candidate will be trained and will stand a chance of joining a dedicated team of specialists in a growing company committed to provide 'Water and Energy Solutions for Africa'. The internship offers a challenging and stimulating work environment with excellent employment and growth opportunities for the selected candidate.

Please email recruitment@dayliff.com your **application** and **CV** indicating your **phone number**, **current salary** (if employed) and how soon you would be **available** to begin work, if selected.

Deadline: **Friday, 7th November 2014**



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