

TECHNICAL MANAGER

Heritage Communications Ltd is an ISP operating in Southern Sudan with its head office located in Juba, South Sudan. In addition, we also provide networking and IT support to a wide array of clients. Our guiding mission is to be the preferred ISP providing exemplary customer service to each and every client. To achieve our vision, we are looking to add a Technical Manager to our team.

WORK EXPERIENCE:

The ideal candidate should possess the following experience:

- Worked with Wimax (preferably on Alvarion Wimax products): possess unquestionable ability in configuration, trouble shooting and planning a Wimax network.
- Able to understand and install VSAT equipment.
- Possess knowledge of Cisco products and configuration of routers and switches.
- Possess working knowledge of Linux.
- Experience undertaking Fiber termination.
- Possess basic computer Help Desk IT support.
- Excellent reporting skills.
- Ability in relating with customers, handling complaints and customer retention.
- Most importantly have leadership skills in managing a growing team.

EDUCATION

- University graduate
- Relevant diploma and certificates

Availability: Immediately

Job location: Juba, South Sudan with frequent travel to other states within the country

Remuneration: Attractive competitive package

All applications should be sent to info@heritage-communications.net before 1st Dec 2012