CURRICULUM VITAE

WILLIE MUNENE GITHECHA

Cell No**: +254725669910**

P.O. BOX: **1180 RUARAKA**

Email Address: williemunene@gmail.com

PERSONAL DETAILS

DATE OF BIRTH:	28TH DECEMBER, 1990
GENDER:	MALE
MARITAL STATUS:	SINGLE
NATIONALITY:	KENYAN
ID NO:	28330543

PROFILE

A competent IT professional with a good record of providing specialist technical and helpdesk support. Extensive experience of working in the front line helping clients and colleagues resolve complex technical IT issues.

Possessing excellent client facing skills, natural problem solving and analytical skills and able to contribute to the development of best practice, procedures and policies within a company.

WORK EXPERIENCE

1. **June 2017: PG Security**
    - Data entry
    - Record retrieval and filing

2. **Feb 2017- May 2017: Vision On the Go Ltd (Part-time)**
    - Computer and laptop maintenance.
    - Computer and network troubleshooting.
    - Filing records.

3. **April 2016 – August 2016:   Intellec Applied Technologies (Internship)**
    - Computer repairs and maintenance.
    - Network installation and troubleshooting.
    - Responsible for diagnosing & resolving hardware, software & end users' problems.

- Involved in the rollout of software updates and patches.
- Communicating with third party technical specialists.
- Configuring and managing backup & restore procedures.

4. **April 2012 – August 2012:   United States International University-Africa**
   - Setting up audiovisual equipment for lectures, which include laptops, projectors.
   - Assisting in computer laboratory maintenance
   - Software installations
   - Hardware maintenance
   - Network troubleshooting
   - Attend to clients online
   - Filing and retrieving records
   - Troubleshooting daily computer problems

5. **Nov 2011-Jan 2012: Sparks Computer**
   - Laptop repair
   - Computer accessories sales

EDUCATIONAL BACKGROUND

August 2012 – August 2016:   **United States International University-Africa.**
Bachelor of Science in Information Technology.
Concentration - Computer Forensics.

Sept 2010 – April 2012:   **Jomo Kenyatta University of Agriculture and Technology**.
Diploma in Information Technology.

Jan 2010 – Aug 2010:   **K.C.A University.**
 Cisco Networking.
Module 1 to Module 4.

Jan 2006 – Dec 2009:   **Koelel High School**
Kenya Certificate of Secondary Education (KCSE)

REFEREES

1. **Mr. Martin Mulei**
   Research Consultant
   Tel No. 0725714678
   Email: mulei254@gmail.com

2. **Miss. Wangeci Chege**
   Lecturer
   United States International University- AFRICA
   Tel No: 0722589181
   Email: wwchege@adjunct.usiu.ac.ke

3. **Mr. Eliab Muthui**

   Operations Manager

   Vision On the Go Ltd

   Tel No: 0715081252

   Email: muthuinyawira@gmail.com