



COMMUNICATIONS AUTHORITY OF KENYA

PUBLIC NOTICE

GUIDELINES ON POSTAL /COURIER SECURITY MANAGEMENT

The Communications Authority of Kenya (CA) is the regulatory authority for the ICT industry in Kenya with responsibilities in telecommunications, cyber security, e-commerce, broadcasting and postal/courier services. CA is also responsible for managing the country's numbering and frequency spectrum resources as well as protecting interests of users of ICT services.

CA wishes to remind the Postal and Courier licensees of the need to adhere to "Postal and Courier Security Management Framework" available at <https://ca.go.ke/document/guidelines-for-postal-and-courier-licensees-on-promotion-of-e-commerce-4/>.

Further, postal and courier licensees are required under the regulatory framework, to take reasonable steps to improve mail security, combat postal crimes such as mail violation; mail explosives; illicit drug trafficking or firearms, among others.

Members of the public are requested to exercise due vigilance to avoid exposure to security vulnerabilities. Members of the public are advised to avoid sharing private letterboxes, and instead contact the Postal Corporation of Kenya service points, to obtain their own private letterboxes.

Issued by:

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CA is ISO 27001:2013 and ISO 9001:2015 certified