

JOB TITLE: Network Operations Manager

REPORTS TO: Managing Director

RECOMMENDED MINIMUM REQUIREMENTS

EDUCATION

Degree in Electrical Engineering/ Telecommunication Engineering/Computer Science/Computer Engineering or equivalent.

PERTINENT EXPERIENCE

- Have a minimum of 7years experience in the Telecom industry.
- Have a strong management background in the telecommunication industry preferably in the Operation or Support capacity.

COMPETENCIES

Professional/Technical Competence

- Good knowledge of Mobile communications
- Good knowledge of the network topology, its traffic handling capabilities and traffic characteristics.
- Good knowledge of Core, Access, and Radio Network performance parameters and their interpretation and use.
- Highly Developed knowledge of network implementation / integration processes
- Excellent knowledge of network operations
- Good knowledge of financial management
- Excellent customer management skills

Business Competence

- Highly Developed management skills and people relation skills.
- Highly Developed leadership skills and motivational skills

Human Competence

- Highly Developed team work
- Highly Developed Problem Solving skills
- Highly Developed methodological approach
- Excellent Communication skills