Resturant Management System

Dear Sir/Madam,

We have been developing software's systems since 2008. By basing ourselves on the features demanded by larger companies, we have created innovative, user-friendly applications that are now available to small and medium-sized companies.

Our expertise in POS System (Point of Sale System) provided us with the knowledge to develop solutions that answer the needs of today's clients. This solution allows you to:

- ❑ Reduce loss of revenue through servers neglecting to charge customers for items.
- ❑ Get detailed business reports for sales, credit card transactions, server's sales, stock, inventory, popular items, profits and loss can be achieved in at any terminal, at any time.
- ❑ Prevent human error. If an order is misread by a chef or bartender they may prepare the wrong item which results in waste and loss of profit.
- ❑ Reduce overall operating costs.
- ❑ Increase customer satisfaction.
- ❑ Increase productivity.
- ❑ Reduce cost of printing receipts.
- ❑ Open the door to more customers.
- ❑ Quicker checkout.

As hotel owner, you have to face the challenge of huge competition in hotel industry. How better satisfy the customer? How run your business more efficiently? How take the best decision? The circle of concerns is large. Our Hotel Management System proposes you solution which can help take this challenge.

1. You can **save time and money** by buying a Hotel Management System business solution.

2. You can **replace manual time consuming tasks by automation** with a Hotel Management System business solution.

3. You can **analyze your business activity by detailed statistics reports** that offer a Hotel Management System business solution.

4. You can **build your business decisions on real-time accurate information** providing by a Hotel Management System business solution.

5. You can **manage efficiently many hardware devices like ticket printer, cash drawer, line display (pole), touch screen, barcode reader (bar code scanner)** by setting up a Hotel Management System business solution.

6. You can **take advantage of integral system with front and back offices** of a Hotel Management System business solution.

7. You can **checkout fast the customer experience and deliver the better service** by using a Hotel Management System business solution.

8. You can **segregate the duties of your employees in order to reduce fraud** by applying security parameters of a Hotel Management System business solution.

9. You can **leave your hotel working under control** with a Hotel Management System business solution.

10. You can **personalize the affordable design** of a Hotel Management System business solution.

Features of our Hotel Management System

- It supports various tax settings and currency formats. It can auto fill the tax settings common countries and states/provinces.
- It's possible to easily translate the software into other languages by simple translation of language text file.

Works with all printers, cash drawers and poles (line displays) using 3 alternative methods:

- OPOS drivers (OPOS drivers are supported by all major hardware producers: IBM, EPSON, SAMSUNG and Star Micronics and others).
- Windows drivers.
- Sending direct commands via COM ports

Enhanced security and anti-fraud protection:

- Database files are encrypted with password.
- Configuration files are encrypted.
- Different jobs: admin, cashier, inventory clerk and purchasing manager with different access privileges.
- Different visibility options, for example, show Remove Item button; only admins can remove item.

Enhanced User Interface:

- Possibility to choose different color themes, gradient buttons and panels.
- Full-featured virtual keyboard to work with touch screens.
- 4 different kinds of views for menu items and categories: buttons, icons, list and details.
- Customization of fonts and colors.

End of Day and Z-Out:

- Enter Begin Cash (with media count dialog).
- Reconcile Cash Drawer operation. It's possible to count not only cash, but also checks and other media. It's also possible to reconcile cash drawer several times during a shift.
- End of Day process with possibilities to backup data and export daily data to third-party inventory software.
- Z-Out Cash Drawer and Z-Out Retail Close reports.

Shifts:

- Worker's Clock In and Clock Out.
- Different options, for example, automatically clock in/clock out on login/logoff.
- Quick login using Employee Swipe Card or Employee Barcode Card.
- Workers time report.

Inventory:

- Weighted Average, LIFO and FIFO inventory calculation methods.
- Composite items with subitems.
- Physical inventory adjustment

Purchasing:

- Purchase orders.
- Receive vouchers.
- Return vouchers.

Can work in network:

- It's possible to define different network structures, for example, two computers for entering orders, one computer for cashier and one computer for manager.
- Reconcile cash drawer command will close individually each cash drawer and End of Day process will close all reconciled workstations.

Actions on orders:

- Print Bill (advanced bill customization, for example, show categories; number of printed copies of bill).
- Take Payment (supports entering different payment methods at the same time for one order).
- Real-time credit card processing.
- Split order.
- Delete order.
- Refund order (it's possible with Refund item command).
- Discounts (with possibility to select a discount from predefined list of discounts).
- Assign Client (database of clients in also maintained with possibilities to search for client, see client's past orders).
- Assign Delivery Address.
- Assign item modifiers.

Additional order options:

- Filter orders by status (open, closed, reconciled, and z-closed).
- Filter orders by date.
- Search for orders by client, cashier, workstation etc.

Actions on items:

- Add item using various methods: by item's code or barcode, by selection from list of items, by automatic scanning using barcode reader (scanner).
- Change price.
- Refund.
- Remove.

Options for items:

- Supports serialized items (items with serial numbers).
- Supports taxable and non-taxable items. Possibility to select individual taxes for each item.
- Possibility to show Ask For Price dialog for desired items.
- Item's picture/icon
- Management of flagged items.

Email Sender to send emails to Clients, Vendors or Workers.

Comprehensive set of reports:

Sales

- Sales by day
- Sales by week
- Sales by month
- Sales by quarter
- Sales by year
- Sales by hour
- Sales by day of week
- Sales by categories
- Sales by menu item
- Sales by cashier
- Sales by client
- Sales by payment method

Taxes

- Collected sales tax

Z-Out

- Z-Out Cash Drawer
- Z-Out Retail Close

Other

- Journal
- Discounts
- Worker hours

Inventory

- Inventory On Hand by Items
- Inventory On Hand by Inventory Categories
- Inventory On Hand by Item Categories

Profit Margin

- Profit Margin by Items
- Profit Margin by Item Categories