



Description

The role ensures successful execution of the company's strategy through development, deployment and maintenance of the company's web and mobile products/services.

High level roles and responsibilities

- Oversee development of web and mobile applications including SEO, user experience, quality assurance, etc.
- Manage the technology and information stack for any web and/or mobile based products including cloud based services such as Amazon Web Services, domains, email services, etc.
- Monitor application performance and failures and ensure service recovery/resolution in a timely and cost-effective manner, support resolution of customer issues and improve application usability
- Select and manage company staff or outsourced vendors who will implement and maintain web and mobile applications
- Identify opportunities for improvement, innovation and automation
- Identify and manage technical hurdles and risks
- Ensure appropriate data and technology governance protocols are in place
- Ensure appropriate data privacy protocols are in place and that the company's internal technological processes comply with applicable laws and regulations for privacy and security

Requirements

- Flexibility and resilience to fit into a startup culture and environment
- Hands-on experience in end to end delivery of web, mobile and/or software development using various development methodologies and programming languages
- Hands-on experience with Amazon Web Services, web and database system administration and configuration
- Hands-on experience with analytics and visualisation
- Familiarity with internet marketing and search engine optimization
- Familiarity with information security vulnerabilities and risk management
- Familiarity with consumer privacy

